

## Tandem Software Cookie Notice

### 1. PURPOSE

This Cookie Notice explains how Tandem Diabetes Care, Inc. ("Tandem") and its group companies (collectively "Tandem", "we", "us", and "ours") use cookies and similar technologies to recognize you when you visit our Tandem Software web application located [here](#). It explains what these technologies are and why we use them, as well as your rights to control our use of them. For information about how Tandem uses cookies and similar technologies on our non-Tandem software websites, please see our general Cookie Notice here [www.tandemdiabetes.com/privacy/cookie-policy](http://www.tandemdiabetes.com/privacy/cookie-policy).

### 2. WHAT ARE COOKIES?

Cookies are small data files that are placed on your device (e.g. computer, tablet or smartphone) when you visit a website. Cookies are widely used to make websites work, or to work more efficiently, as well as to provide reporting information.

Cookies set by the website owners (in this case, Tandem) are called "first party cookies". Cookies set by parties other than the website owners are called "third party cookies". Third party cookies enable third party features or functionality to be provided on or through the website (e.g. like interactive content or analytics). The parties that set these third party cookies can recognize your computer or device both when it visits the Websites and also when it visits certain other websites.

### 3. WHY DOES TANDEM USE COOKIES?

We use first party and third-party cookies for various reasons. Some cookies are required for technical reasons in order for our Websites to operate and to keep your data and our services secure, and we refer to these as "essential" or "strictly necessary" cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience and to recognize your device / account log-in preferences / authentication information on our Websites. Third parties serve cookies through our Websites for analytics and other purposes. This is described in more detail below.

### 4. WHAT COOKIES AND SIMILAR TECHNOLOGIES DOES TANDEM USE?

The specific types of first- and third-party cookies and similar technologies served through our Websites and the purposes they perform are described in the table below (please note that the specific cookies and technologies served may vary depending on the specific Website you visit):

Types of cookie	Who serves these cookies	How to refuse
<p><b>Essential cookies:</b> These cookies are strictly necessary to identify you as an authorized user, for routing purposes, to understand whether you have accepted or declined analytics and customization cookies, to provide you with services available through our Websites and to use some of its features, such as access to secure areas.</p>	<ul style="list-style-type: none"> <li>• Tandem</li> <li>• Okta Authentication Services</li> </ul>	<p>Because these cookies are strictly necessary to deliver the Websites to you, you cannot refuse them.</p> <p>You can block or delete them by changing your browser settings however, as described below under the heading "How can I control cookies?"</p>
<p><b>Analytics and customization cookies:</b> These cookies collect information that is used either in aggregate form to help us understand how our Websites are being used or how effective are marketing campaigns are, or to help us customize our Websites for you.</p>	<ul style="list-style-type: none"> <li>• Segment</li> </ul>	<p>To refuse these cookies, please follow the instructions below under the heading "How can I control cookies?"</p>

**5. DOES TANDEM USE OTHER TECHNOLOGIES LIKE “WEB BEACONS” OR “CLEAR GIFS”?**

5.1. No.

**6. HOW DO I CONTROL MY COOKIES?**

You have the right to decide whether to accept or reject cookies. You can exercise your cookie preferences by clicking on the appropriate opt-out links provided in the cookie table above.

You can set or amend your web browser controls to accept or refuse cookies. If you choose to reject cookies, you may still use our website though your access to some functionality and areas of our website may be restricted. As the means by which you can refuse cookies through your web browser controls vary from browser-to-browser, you should visit your browser's help menu for more information. For additional information, you can refer to: [www.aboutcookies.org/how-to-delete-cookies](http://www.aboutcookies.org/how-to-delete-cookies).

**7. HOW OFTEN WILL YOU UPDATE THIS COOKIE NOTICE?**

We may update this Cookie Notice from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Cookie Notice regularly to stay informed about our use of cookies and related technologies.

The date at the top of this Cookie Notice indicates when it was last updated.

**8. WHERE CAN I GET FURTHER INFORMATION?**

If you have any questions about our use of cookies or other technologies, please email us at [compliance@tandemdiabetes.com](mailto:compliance@tandemdiabetes.com).